Johnston Health
Behavioral Health Services

Information for visitors

Visiting Hours: **Monday- Friday 7:30 pm to 8:30 pm**
Weekends & Holidays
3:30 pm to 4:30 pm
&
7:30 pm to 8:30 pm

Patient Phone Numbers: 919-934-8171 extension 6408 or 934-8171 extension 6130.

- Patients are allowed to have visitors when it is consistent with their treatment program. If there are any questions about visitation, please discuss them with the charge nurse.
- All items brought on the unit must be checked to be sure that they are not potentially harmful. No handbags, pocketbooks, or backpacks will be allowed onto the Unit. No weapons of any kind will be brought onto the Unit. Please check with the staff before giving patients any items.
- All personal items (wallet, ink pens, cell phones, keys, etc.) are to be turned into the front desk for safe keeping.
- If you are ordering flowers, ask the florist to use a non-breakable container and no wires on flowers.
- Johnston Medical Center and its grounds are tobacco free.
- No food or beverages are to be brought into Behavioral Health Services.
- Each patient is allowed 2 visitors at a time. Visitors must be 12 years of age or older.
- Visitation with children (age 12 to 18 years) may occur in the Unit Library if approved by the Charge Nurse.
- Visitation will occur in the Day Room located next to the Front Desk unless designated otherwise by physician order.
- Cell phone use is not permitted in Behavioral Health Services.
- There will be no visitation in patient rooms.

Family Resources

A psychiatric hospitalization can be difficult for everyone involved. Our multi-disciplinary treatment team is dedicated to making this an optimal experience for both the patient and their families and friends.

While we make every effort to respect the privacy and confidentiality of all our patients, we do want to be available to share information with you *as the patient permits.*

Family members or persons designated by the patient may arrange an on site or phone conference by calling 919-938-7540 and asking to speak with the Social Worker assigned to your family member.